

FAQ's P

RockTron FAQs

Who is behind RockTron?

RockTron is a privately owned group of companies run by its two co-founders Philip G Michael and Dr John H Watt.

What is the structure of the RockTron Group?

The RockTron Group currently comprises four companies:

1. RockTron Limited is the holding company of the Group and our head office is based in Keynsham near Bristol.
2. RockTron (Widnes) Ltd is the operating company for the RockTron PFA Beneficiation plant at Fiddler's Ferry power station . Scottish and Southern Energy (SSE) have a 17.5% share holding in RockTron (Widnes) Ltd.
3. RockTron (Gale Common) Ltd is the operating company for the Gale Common RockTron PFA Beneficiation plant.
4. RockTron Research Limited co-ordinates the Group's on-going technology development.

How do I contact RockTron?

Please contact us by phone, fax, letter or email as you prefer, a list of product and departmental email addresses is also provided. If your enquiry is not catered for please call our head office on +44 (0) 117 937 6890 or follow this link for the wider set of options

What is Fly Ash?

What services do RockTron provide?

1. Feasibility studies on the potential beneficiation of fly ash deposits worldwide.
2. Design, construction and management of RockTron fly ash beneficiation plants worldwide.
3. Sales and marketing services for beneficiated fly ash products.
4. Research, development and technical services.
5. Environmental services, including land remediation of exhausted fly ash deposits at the end of their life.
6. Sales of beneficiated fly ash products including Alpha and Delta cementitious products, cenosphere products, carbon products, magnetite products and mineral filler products.

RockTron Operating Standards:

RockTron is in the process of implementing the following standards:

ISO 9001 quality management system

ISO 14001 environmental management system

RockTron is also investigating the following standards:

ISO 14064 greenhouse gas reporting protocol (PAS 2050 under review)

Do I have to register to access this website?

No, you have access to most of the corporate information about Rocktron found under the following menus: ‘About RockTron’, ‘Eco Matters’, ‘News and Events’, ‘Help/FAQ’s and ‘Contact Us’ buttons along the top menu.

All we ask is that if you wish to access product information and published papers you provide us with some basic information about yourself and your organisation.

We will not share your details without your permission, nor will we deluge you with emails and phone calls, simply courteous and timely levels of business communication. Please see our Privacy Policy for full details.

Can I download RockTron product specifications?

Yes you can – all we ask is that you share some basic information about you so that we can provide you with the most relevant contact points within RockTron. We will not share your details without your permission, nor will we deluge you with emails and phone calls, simply courteous and timely levels of business communication. Please see our Privacy Policy for full details.

Please select the following link to see the RockTron product range

Can I download RockTron Material Safety Data Sheets?

As above yes you can – once registered on our site for access to product specifications you will have full access to MSDS data and other published papers.

Please select the following link to see the RockTron Material Safety Data Sheets

Who do I contact if I have a technical problem accessing the website or downloads?

Please send an email to webmaster@rktron.com outlining the nature of the problem.